



## MERRILLAN WATER UTILITY CROSS-CONNECTION CONTROL PROGRAM

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**1) DESCRIPTION.** The Merrilan Water Utility, under the direction of the Department of Natural Resources Code NR NR810.15, is required to develop and implement a cross-connection control program. The objective of this program is to prevent contamination of the municipal potable water supply through illegal interconnections between private, auxiliary, or emergency water supplies and the Village's potable water distribution system.

**(a) RESIDENTIAL.** The Water Utility operators are the designated inspectors for all residential properties. For clarification purposes, rental properties containing four or fewer rental units will be deemed to be residential properties. The inspection guidelines are outlined in the Department of Commerce Code Comm. 82.41. The Utility shall determine if a cross-connection exists, inform the customer whether or not a cross-connection exists, assess the severity of the interconnection, and determine if it can be corrected while still on-site. In the case that the cross-connection can be corrected immediately, corrections shall be made and the Utility will note that the residence is in compliance. If the cross-connection cannot be corrected while on-site, the Utility will inform the customer of the cross-connection and then schedule an appointment no less than 30 days from the initial inspection date to determine if the corrections were made. The Water Utility will have approved hose connection backflow preventers (ASSE 1052) available for purchase at inspection time. Customers will have the option of being billed for the cost of these backflow preventers.

**(b) COMMERCIAL / INDUSTRIAL.** The Water Utility shall mail a letter and an inspection form to all commercial/industrial accounts, requiring each to have a licensed inspector or plumber perform a cross-connection inspection on their premises. Each commercial/industrial customer is then required to correct all illegal interconnections at their expense. The inspecting authority shall then indicate that the inspection is in compliance. The business representative and the inspector must then sign the inspection form, keep their designated copies, and forward the completed inspection form to the Water Utility.

**(2) LOCAL AUTHORITY.** Title 4 Chapter 1 Section 4-1-4 - Municipal Authority Defined

**(3) SCHEDULE FOR INSPECTION / RE-INSPECTION.** Inspection of residential consumers shall take place every 10 years unless otherwise authorized by the Department of Natural Resources. Inspection of commercial/industrial consumers shall take place every 2-5 years. Records of inspections shall be kept at the Merrilan Utility shop office, located at 106 North East Street, and saved until the next compliant inspection is complete.

**(4) DESCRIPTION OF APPROVED METHODS AND DEVICES.** The Water Utility references the Department of Commerce Code Comm. 82 for a list of approved methods and devices.

### **(5) DENIAL OR DISCONTINUANCE OF WATER SERVICE**

**(a) RESIDENTIAL.** The Water Utility shall make at least three attempts, no less than two months apart, to contact and schedule appointments with customers. Contacts may include phone conversations, phone messages, face-to-face conversations, and cancelled appointments will be documented. In the event the Water Utility deems it necessary, the Water Utility shall provide records of contacts and non-compliance to the Utility Commission. The Utility then reserves the right to follow the steps outlined in the Public Service Commission Code PSC 185.37 (11a.-11f.)

**(b) COMMERCIAL / INDUSTRIAL.** The Water Utility shall mail an initial letter outlining the cross-connection inspection directive, along with a commercial cross-connection inspection form and a list of local plumbers. Commercial customers will be given six months to have their inspections completed. Documentation of completed inspections will be kept on record at the Water Utility. Commercial customers who neglect to have the inspection completed after the initial six months shall be sent a follow-up letter and given an additional six months to comply. A second follow-up letter will be sent after the second six months has elapsed without a completed inspection. The inspection is not submitted by the end of the third six month period, The Water Utility shall forward records of contact and non-compliance to the Utility Commission. The Utility then reserves the right to follow the steps outlined in the Public Service Commission Code PSC 185.37 (11a.-11f.)